



## Supportive Services for Veteran Families (SSVF)

**Supportive Services for Veteran Families (SSVF):** A VA funded program to assist Veterans and their families through rapid re-housing and homeless prevention. In collaboration with the Veteran family, the SSVF Program will address personal needs and goals. By empowering Veteran families, the SSVF Program is committed to serving those who served us and advancing housing permanency within our Veteran community.

### **There are two SSVF Providers in the Metro Atlanta:**

- **Project Community Connections, Inc.**, providing Rapid Rehousing and Prevention Services for participants living in City of Atlanta and the following counties: Clayton, Henry, Gwinnett, Rockdale, Douglas, DeKalb and Fulton.
  - **Manager Contact:** Jamie Urban, Program Manager Phone: (404) 987-3112 · Fax: (470) 645-3220 · [jurban@pccihome.org](mailto:jurban@pccihome.org)
  - **Application Process:** Referrals for services originate from Atlanta's Coordinated Entry (CE) system, via email: [ssvf@pccihome.org](mailto:ssvf@pccihome.org), via phone/text: (470) 645 - 3220 or our website: <https://www.pccihome.org/gethelp/veterans/>

**HOPE Atlanta, Programs of Travelers Aid**, providing Rapid Rehousing and Prevention Services for participants living in the following counties in Georgia: Athens-Clarke, Barrow, Bartow, Butts, Carroll, Cherokee, Clayton, Cobb, Coweta, DeKalb, Douglas, Fayette, Floyd, Forsyth, Fulton, Gwinnett, Hall, Henry, Jackson, Newton, Oconee, Paulding, Rockdale, Spaulding, Hart, Franklin, Stephens, Banks, Madison and Walton and the City of Atlanta

- **Manager Contact: Latricia Nation, Director of Veteran Services (404)989-0323**  
[LaNation@hopeatlanta.org](mailto:LaNation@hopeatlanta.org)
- **Application Process: Veterans should leave a message on our intake message line (404)574-1681 or via email at [ssvfintake@hopeatlanta.org](mailto:ssvfintake@hopeatlanta.org). Due to the volume of calls, messages are typically returned within 3 business days.**
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### Supportive Services that veterans may be eligible for include:

- 1) Rapid re-housing, to reduce homelessness among veterans
- 2) Homelessness prevention for those at risk of being evicted
- 3) Emergency Housing Assistance (Lodging)
- 4) Case management
- 5) Coordination and linkage to VA and mainstream benefits (medical, mental health, substance abuse, housing, etc.)
- 6) Financial assistance for initial move-in costs as eligible and short to medium term Rental/Utility Assistance when eligible
- 7) Advocacy
- 8) Housing locator services
- 9) Healthcare Navigation
- 10) Shallow Subsidy
- 11) Legal Services

### **HUD VASH Referrals**

- Literally homeless HUD VASH clients can only be referred with a HUD VASH packet referral. Please contact Shannon Broom for guidance on the Packet referral process. Veteran must meet the “but for this assistance the client would be homeless standard.
- HUD VASH clients that will be homeless in 30 days without assistance and/or have fallen behind in their rent may be screened for Homeless Prevention services through the two SSVF providers (see service area breakout above). These clients should be referred for intake/assessment using each agencies application process (see above). Veteran must meet the “but for this assistance the client would be homeless standard.

### **Eligibility Requirements for Rapid Rehousing candidates without a VASH voucher and Homeless Prevention Clients with or without a VASH Voucher**

1. **Veteran Family:** a) Veteran who is a single person, or b) Family in which the head of the household, or the spouse of the head of household, is a Veteran. *Veteran" means a person who served in the military, naval, or air force, and who was discharged or released there from under conditions other than dishonorable or a bad conduct discharge with a general court martial. Veteran must have served active duty service. Proof of Veteran Status is required to access SSVF services*
2. **Very Low-Income:** Less than 50% area median income (AMI)
3. **Housing Status:**
  - For rapid re-housing: Currently homeless and residing in an emergency shelter, transitional housing, or a place not meant for human habitation.
  - For homeless prevention: Currently housed but at risk of losing housing and becoming homeless. Must have proof of late rent notice or eviction notice.

**\*All Veterans must meet the “but for this assistance the client would be homeless” standard in order to meet SSVF eligibility requirements.**